



Quality Policy



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Kao Data Campus Locations

- London Road, Harlow, CM17 9NA
- Galvin Road, Slough, SL1 4AN
- Rowdell Road, Northolt, UB5 6AG

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1. Introduction

Launched in 2018, Kao Data develop and operate advanced data centres for high performance computing. From our hyperscale inspired campus in the heart of the UK's Innovation Corridor between London and Cambridge to our facilities in east and west of London, we provide HPC, cloud, AI, and enterprise customers with a world-class home for their compute.

2. Objectives

The purpose of this Quality Policy is to outline the management direction and confirm its commitment to meeting the quality standards expected by our customers in the delivery of our services. Kao Data's senior management are committed to:

- Maintaining a Management System designed to meet the requirements of the ISO 9001 international standard and any relevant local laws, regulations, and statutory requirements.
- Ensuring the Quality Policy and supporting objectives are understood by all Kao Data staff and contractors; and to provide relevant skills training, induction and quality awareness training as required.
- Ensuring responsibilities are clearly defined and established with clear communication to all staff, customers, and contractors.
- Minimising risk through regular monitoring and measuring, with a view to identifying opportunities for continuous improvement.
- Continually improving work methods, operations and procedures, whilst ensuring they are keeping with our customers' needs in this rapidly changing and dynamic market.
- Maintaining a highly resilient and secure operational environment

3. Responsibilities

All Kao Data staff and contractors are required to comply with the requirements of the Integrated Management System and to contribute actively to its continual improvement.

This Policy is reviewed to ensure its ongoing suitability by the senior management team who recommend amendments and updates to the policy as part of the continual service improvement process.

Failure to comply with company policies and procedures will result in disciplinary action where necessary.

4. Review

A review of this policy and its continued applicability will be carried out on an Annual Basis.

5. Sign Off

Signed

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Lee Myall
 Chief Executive Officer, Kao Data
 Published: July 2023

Signed

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Paul Finch
 Chief Operating Officer, Kao Data
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